



## Frequently Asked Questions

- ❖ **Where can I go to reserve a park?**
  - A park can be reserved online at <https://apm.activecommunities.com/evanspandr/Home> or at the Evans Community Complex.
- ❖ **Do I have to come in to register for a class or register my child for a sport?**
  - Class and sport registration can be done online at <https://apm.activecommunities.com/evanspandr/Home> or at the Evans Community Complex.
- ❖ **Can I sign up for sports or classes over the phone?**
  - Yes, as long as you have signed our participation waiver this calendar year.
- ❖ **Is Riverside Park available for use?**
  - Not for rent, but there is access to a portion of the lake, trail and open space.
- ❖ **If I am just watching someone play basketball do I have to pay to go into the gym?**
  - No, as long as you do not participate you do not have to pay.
- ❖ **I don't have a library card, where can I get one?**
  - We can issue a library card here at the desk, as long as a current ID is available and you are at least 16 years old.
- ❖ **I forgot my library card and don't know the number, can you look it up for me?**
  - We cannot lookup the number, but the library can if called at 1-888-861-7323.
- ❖ **I lost my library card; can I get a new one?**
  - We can re-issue a card and the \$1 charge will be placed on your library account.
- ❖ **I have a Silver Sneakers card with Greeley, can I use that here?**
  - No, issue you an Evans Recreation Silver Sneakers card to use here.
- ❖ **Can I pay with a Credit or Debit Card?**
  - Yes, as long as the charge is at least \$10. We accept all cards except for Discover.
- ❖ **Can I write a check?**
  - Yes, please make your check payable to City of Evans.
- ❖ **I do not have my punch pass with me; can I still get in to the gym?**
  - Yes, all we need is your name or phone number.
- ❖ **I want to coach my child's sport, what do I need to do?**
  - You can come into the recreation center and fill out a coaching application. You can also find the application online, print it out and turn it in to the front desk staff.

- ❖ **Can I complete my community service hours at the Evans Community Complex?**
  - No, we are not accepting community service at this time.
- ❖ **What is the Evans Recreation address?**
  - 1100 37<sup>th</sup> Street, the recreation department is on the south side of the building.
- ❖ **What is the distance around the gym?**
  - Five and a half laps is a quarter of a mile.
  - Mile = 22 laps
- ❖ **Where is the Evans Chamber of Commerce located?**
  - 2986 W. 29<sup>th</sup> St. Unit #9 Greeley, CO 80631
- ❖ **Can you give me some information about your senior lunch program?**
  - Senior Lunches are offered on Tuesdays and Fridays to those who are over 60 or who has a spouse over 60 through the Weld County Senior Nutrition Program. Lunches are currently \$3.00 with a \$7.25 charge for those who do not meet the age requirements. Reservations must be made no later than 9:00 a.m. the day before lunch by calling 475-1132. Lunch begins at 11:00 a.m. every Tuesday and Friday. Reservations are not made at the front desk!
- ❖ **Where is the pool located?**
  - The pool is located at 3315 15<sup>th</sup> Ave (34<sup>th</sup> St and 15<sup>th</sup> Ave).
- ❖ **Can I rent the pool?**
  - Yes, Memorial Day through Labor Day. Rental hours are Fridays, Saturdays and Sundays from 5:30-7:30pm. \$50 reservation fee, pool can hold up to 200 people. Prices vary by number of people in the water.
- ❖ **The weather is really bad today and I reserved a park, can I get my money back?**
  - We can reschedule your park rental for a different day but we do not give a refund.
- ❖ **Why is the jersey price not included in the cost of the enrollment?**
  - We use our jerseys for every sport and every age group so the jerseys have more than a one-time value. This enables families of multiple children to use the same jersey for different children and sports over a few years.
- ❖ **What is the number for GEYL and where do they have games?**
  - (970) 330-5217
  - 6501 W 20th St, Greeley, CO 80634
- ❖ **I have a punch pass with the recreation center; can I use those same passes for the pool?**
  - No, the pool has their own membership, punch passes, and drop in fees.
- ❖ **I want to return my jersey, can I return it?**
  - Yes, but only if it's in good enough condition to re-sell. You will receive a \$5 credit for another program or a jersey.
- ❖ **When will my child's practice be?**
  - As a general rule of thumb, we do our best to get the younger age groups to practice first. For example: K-2 grade practices at 5:30 pm, 3-4 grade practices at

6:30 pm, 5-6 grade practices at 7:30 pm. Ultimately, practice times are determined by coach and gym availability.